



FY 2015 Highlights

This report is based on the fiscal year 2015 – July 2014-June 2015 – and highlights some of the departments that contribute to Chesterfield County being an outstanding place to live, work and play.



Mission, Vision and Values

Mission

Providing a First Choice community through excellence in public service

Vision

To be an extraordinary and innovative community in which to live, learn, work and play

Values

County leaders and employees uphold the following values in the operation of the local government:

- Model for excellence in government
- Safety and security
- Economic prosperity and educational excellence
- Healthy living and well-being
- Thriving communities and environmental stewardship

Visit chesterfield.gov for more about the county's [Strategic Plan](#).





Steve A. Elswick
Chairman
[Matoaca District](#)



Art Warren
Vice Chairman
[Clover Hill District](#)



Dorothy Jaeckle
[Bermuda District](#)



James "Jim" Holland
[Dale District](#)



Daniel A. Gecker
[Midlothian District](#)



Jay Stegmaier
County
Administrator

Look for the county on Facebook and Twitter

Chesterfield County Government

Facebook: ChesterfieldVA
Twitter: @ChesterfieldVA

Animal Services

Facebook: chesterfieldvashelter

Economic Development

Facebook: ChesterfieldBiz, VisitCVA,
RichmondExecutiveAirport
Twitter: @ChesterfieldBiz, @VisitCVA,
@FlyRichmondExec

Emergency Management Services

Twitter: @EMChesterfield

Fire Marshal

Facebook: ChesterfieldCountyVirginiaFireMarshalsOffice

Parks and Recreation

Facebook: chesterfieldvaparksrec
Twitter: @CCPRVA

Police

Facebook: ccpdva
Twitter: @CCPDVA

Public Libraries

Facebook: ChestefieldVALibrary
Twitter: @ccplva

Sheriff's Office

Facebook: chesterfieldvasheriff



FY 2015 Highlights

This report is based on fiscal year 2015, which runs from July 2014 through June 2015, and highlights some of the departments that contribute to Chesterfield County being an outstanding place to live, work and play.

Chesterfield County is proud of its reputation for responsible fiscal stewardship, as was affirmed by its triple AAA bond rating from the nation's top lenders. The county's focus remains public safety and strengthening core services to ensure the community remains in good standing for the next generation.

During this fiscal year, the county saw an unprecedented increase in economic development with 13 new projects announced and more than \$62.25 million in investments. These projects will add 508 new jobs to the area.

Fire and EMS opened the new Harrowgate fire station which reduced response times and addressed service demands for the southeastern area of the county.

Chesterfield County also released its five-year [strategic plan](#), demonstrating the county's commitment to delivering top services economically. The plan is a roadmap that guides decision-making during times of prosperity or challenge.

ENGAGING AND INFORMING OUR RESIDENTS

The Planning Department continues to engage and inform county residents through community meetings related to the Bon Air and Northern Jefferson Davis Corridor Special Area plans. Click [here](#) to find out more about special area plans.*

The Chesterfield County Public Library system continues to be a focal point in the community, providing the resources residents need most. The library isn't just about books anymore and with the launch of a new mobile-friendly website, residents are able to enjoy the resources available from anywhere.

- 50 percent increase in wireless use.
- 12 percent increase in electronic resources.
- 4.5 percent increase in use of eBooks
- 64 percent increase in electronic database use

Central Library is also home to [MakerSpace](#), which is a space designed for people to work on all kinds of projects, from computer programming and robot building to sewing and jewelry making.

FY15 was highlighted with the completion of renovations at the Bon Air Library as well as construction of the North Courthouse Road Library, with an opening scheduled for 2016.

The Department of Building Inspection performed 67,000 new construction inspections. Enforcement of building and property maintenance codes promotes safe and maintained structures and keeps residents and visitors from harm.

The Chesterfield County Health Department participated in an [emergency preparedness exercise](#) by conducting a door-to-door health outreach campaign in the Enon community. Health officials shared information about hurricane preparedness, women's health and WIC, and residents had an opportunity to share their top health concerns for their community.

Social Media is making it easier to keep up with what is going on in the county. The county maintains several Facebook and Twitter sites to keep residents informed.

- 20 percent increase in number of likes on the county's main Facebook site.
- 38 percent increase in followers on the county's main Twitter site.

For a list of all the departments who use social media, visit chesterfield.gov/newsroom/socialmedia/.



SAFEGUARDING OUR COMMUNITY

The county continues to invest in public safety with an emphasis on replacement funding for essential vehicles and equipment. Recent budgets focused on updating the fire apparatus fleet. The fiscal year 2015 plan implemented a similar program for police cruisers, in addition to funding for medium-duty fire vehicles and other equipment needs in police, sheriff and animal control. The budget also provided nine positions in public safety including four additional police officers for community policing and targeted enforcement efforts, and two campus resource officers paid for through a new partnership with John Tyler Community College.

Police

- 191,946 calls for service and assists
- 49.5 percent case clearance rate for Group A, or the most serious offenses
- 25,600 hours given by dedicated volunteers
- 38 graduates from the Citizens Academy
- 192 crime-prevention programs delivered by the division
- Animal Services, a unit of the Police Department, handled 10,028 calls for service, conducted 2,242 shelter intakes, oversaw 752 animal adoptions, returned 579 lost animals to their rightful owners and transferred 271 animals to rescue organizations.

Fire and EMS

6 minutes, 13 second average response time
36,276 calls for service, including:

- 1,462 fire incidents
- 27,857 emergency medical services responses
- 6,957 public service calls



- 36,002 volunteer firefighters man hours of service
- 78,341 volunteer EMS hours of service
- 255 fire, explosion and hazardous-material incidents investigated by the Fire and Life Safety Division
 - 15,000 people reached through 352 educational programs
 - 2,675 fire-safety and fire protection systems inspected

The new Harrowgate Road Fire Station opened in February 2015, providing improved response times in the southeastern portion of the county.

Watch this [video](#) to learn how to create your own home escape plan.

283 people attended Survivor Day in FY15, hosted by the county emergency management department. Survivor Day provided educational sessions about food and water safety, home safety, first aid, planning and documentation, fraud and home security.

SAFEGUARDING OUR COMMUNITY

CERT, Community Emergency Response Team, certified 99 volunteer graduates and provided continuing-education and public outreach events related to community preparedness.

830 primary and secondary victims of domestic and sexual violence and stalking were assisted by the Domestic and Sexual Violence Resource Center. Additionally, 11 trainings were held throughout the year to gain awareness around domestic and sexual violence.

4,200 defendants in jail were screened by Community Correction using the Virginia Pretrial Risk Assessment to better inform release decisions based on the risks to re-offend and of flight. The defendants, who were able to be released pending trial, saved taxpayer dollars through reduced jail expenses.

\$12,000 was paid to victims of crime as restitution in fiscal year 2015.

40,944 hours of community service were provided by the local adult probation and pretrial services units of community corrections in nonprofit and county agencies.



\$127,000 was received as grant funding for the Crisis Triage Center, a drop off center for individuals in police custody who need a mental-health crisis evaluation. This program is in partnership with Richmond Behavioral Health Authority, Richmond and Chesterfield County Police departments, HCA Chippenham Hospital and the county's Mental Health Support Services department.

MAKING AN ECONOMIC IMPACT

\$19.7 million economic impact in the county from sports tourism

Numerous sporting events, including [Corrigan Sports Enterprises lacrosse events](#), [Richmond Tri-Club's Sprint Triathlon](#), new field hockey events, Colonial Athletic Association Conference Swimming Championships, Tent to Trail relay at Pocahontas State Park, U-11 Bronco World Series and the [Virginia Boat Club Sprints Regatta](#).



Outreach events designed to educate minority and women-owned businesses about how to do business with the county and schools received more than \$50 million in contracts.

13 economic development projects with more than \$62.25 million in investments were announced, creating an additional 508 new jobs.

- Evonik Industries, one of the world's leading specialty chemical companies, invested \$15 million.
- Medline Industries opened a \$23 million, 400,000 square-foot, medical products distribution center in Meadowville, joining Amazon, Northrop Grumman and Capital One.
- Philip Morris USA plans to invest more than \$50 million to establish a tobacco-leaf-storage warehouse on 118 acres.
- Philip Morris and Dominion Solar Project invested \$5 million in equipment for solar project.
- Sabra Dipping Company completed construction of an \$86 million expansion, making the Chesterfield facility the world's largest hummus manufacturing facility.
- Tranlin Paper Company plans to invest \$2 billion, the county's largest economic development announcement, and create 2,000 jobs in the company's first U.S. advanced manufacturing operation.
- Wal-Mart invested \$3 million to open the region's first Wal-Mart Neighborhood Store in Meadowbrook.
- [Wegmans Food Market](#), Inc. announced it will be the anchor tenant for Stonehenge Village, slated to open in 2016.

ACTIVE AND HEALTHY LIVING

More than 5 million visitors came to county parks. More than 293,000 people walked, hiked, strolled or ran on park trails.

Expansion of bike and trail paths throughout the county's park system continues.

- Matoaca Park Trail System nears completion, adding another mile.
- Ettrick/VSU Riverside Trail construction is underway, adding new access to the Appomattox River.
- Falling Creek Ironworks Park trails construction has begun, adding additional trails and improved access to Falling Creek and the historical areas.

More than 220,000 people participated in **Parks and Recreation's** programs in history, nature, outdoor adventure, summer camps, youth sports and 50+ active lifestyles.

17 acres of developed park space, adjacent to the existing [Mid-Lothian Mines Park](#), was leased to the county's Parks and Recreation Department from the Mid-Lothian Mines and Rail Roads Foundation to expand trails.

Chesterfield Community Paramedics is a prevention program that helps to improve the health of individuals. A partnership between the Social Services Adult Services Team and Fire and EMS, members assist individuals in managing chronic diseases and provide

them with information and counseling about ways to care for themselves and their families.

Mental Health Support Services partners with Virginia Veterans and Family Services, or Wounded Warrior, to ensure services to military service members, veterans and their families are available in all areas of the state. The department has a veteran resource specialist who serves veterans of any era, and members of the Armed Forces, National Guard and reserves. After a comprehensive assessment of individual and family needs, they are provided with direct links to behavioral healthcare, veterans' benefits, housing, employment and other assistance programs. Outreach assistance also includes veterans who are homeless or incarcerated.

PROTECTING THE ENVIRONMENT

\$18,028 of savings on fuel and maintenance costs for 12 vehicles participating in the **Alternative Fuels Cost Savings** program. These county vehicles are outfitted to use liquid propane as well as gasoline. Nine police cruisers, three fleet-service vehicles, one school service van and two school buses are using propane with 20 school buses to be added next year.

Chesterfield County residents are [Litter Wise](#).

- More than 18,000 tons of municipal solid waste was managed at the county's northern and southern convenience centers.
- Approximately 200,000 customers used the convenience centers.
- 13,000 tons of mulch was processed at the county's convenience centers.
- 97,000 households participated in bi-weekly curbside recycling, resulting in 12,300 tons of recycled material collected and diverted from local landfills.
- 116 tons of litter was removed from 330 miles of local roadways, 16 interstate ramps and 57 prominent traffic intersections.
- 36.59 million gallons of water were supplied to county residents every day.

The Utilities Department oversaw more than 105,000 customer water accounts, and maintained more than 1,900 miles of water lines, 23 water storage tanks and 14 water pump stations.

- 22.28 million gallons of [wastewater](#) were treated at 25 wastewater pump stations daily.
- 2,000 miles of wastewater lines were maintained by the county.

The Transportation Department continues to obtain state and federal funding to improve the road and pedestrian infrastructure. High priority road projects include the widening of Route 360 (Hull Street Road), Route 60 (Midlothian Turnpike), East River Road and Lucks Lane. Sidewalk improvements included areas along Genito Road, Osborne Road, Cogbill Road and Route 10 through Chester.



EDUCATING OUR CHILDREN



Chesterfield County Public Schools provide an engaging and relevant education that prepares every student to adapt and thrive in a rapidly changing world.

Public Schools

With a priority focus on the school division, the adopted general fund transfer to schools was about \$14.5 million, or 4.8 percent, higher than the previous year's total.

Pupil-to-teacher (PTR) ratio was reduced by one, a second career and technical center opened at the old Clover Hill High School, restoration began to appropriately fund the state-managed teacher retirement plan, and a multi-year effort to update the division's bus fleet began.

Click the link below to view the schools annual report.

http://mychesterfieldschools.com/wp-content/uploads/superintendent_files/Annual_Report2014-15.pdf



AWARDS AND RECOGNITION

Chesterfield County Public Library

- Partnered with Chesterfield Social Services for a Job Skills workshop, 2015 National Association of Counties award (NACo).
- Developed the "Created Equal" programming in partnership with the county's Black History Month and Sesquicentennial of the American Civil War committees, 2015 Virginia Association of Counties award.
- Received the "Exploring Human Origins" exhibit from the Smithsonian and American Library Association. The first locality to receive this exhibit.

Community Corrections

Received a 2015 NACo award for its Center of Risk Reduction, which provides services to medium- and high-risk defendants facing a 90-day or longer active jail sentence as a sentencing alternative that provides intensive community supervision and treatment to address high risk factors.

Police Department

- Received a 2015 NACo Award for the Position Readiness Education Program, PREP, provides elective training, including specialty assignments and instructor-led, Internet-based and practical-training experiences to officers to help guide them toward successful careers.
- Received a 2015 NACo Award for the "Free Ride Home!" program. It reunites lost pets with their owners if officers can identify the owners by the appropriate identification or a registered microchip.

- The Community Oriented Policing Services received hiring program grants worth approximately \$123 million. These grants will support hiring five officers, including a Hispanic liaison, and a community policing officer for the Village of Ettrick. The Police Department also is beginning a Campus Resource Officer program with John Tyler Community College, which will assign officers to the two campuses.

Purchasing Department

The department was reaccredited by the National Institute of Governmental Purchasing Accreditation program for excellence in public purchasing. It is one of 56 out of 2,949 member agencies that currently hold this accreditation.

Social Services

- The department was recognized for customer service and community engagement with an I³ Innovation Award, one of only two winners out of the state's first annual award for innovation. The department repurposed a vacant part-time position to make a community partnership coordinator, who matches human and societal needs with organizations and residents willing to help be part of solutions.
- The Ettrick Medication Assistance Program, a public/private sector partnership that assists low-income families to obtain medications so that adults can work and children can attend school, was recognized with a 2015 NACo award.

Utilities

- International ratings agency Fitch Ratings affirmed the Utilities Department's AAA bond rating in March. The department is one of only a few in the nation who have achieved AAA ratings from each of the three top rating services.
- Received a 2015 NACo award for a new program, "Optimizing Performance Measures to Enhance Our Business Practices and Maintain Excellent Customer Service."
- For the third consecutive year, both of the departments' wastewater treatment plants received Peak Performance Awards from the National Association of Clean Water Agencies.

Youth Planning and Development

- The department partnered with SAFE Inc. and the county's multicultural liaison to secure a Virginia ABC grant for alcohol-abuse prevention and education.
- Partnered with Chesterfield County Public Schools to secure grant funding to expand a restorative-practices initiative in four local high schools. These practices help reduce suspension and expulsion rates, and also help reduce disproportionate suspension rates among minority and exceptional-education students.

Chesterfield County Department of Communications
and Media

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Stay informed through our video series, "[Chesterfield Now](#)," to learn more about what's happening in Chesterfield County.